



News Release: December 28, 2006, Hudson Massachusetts

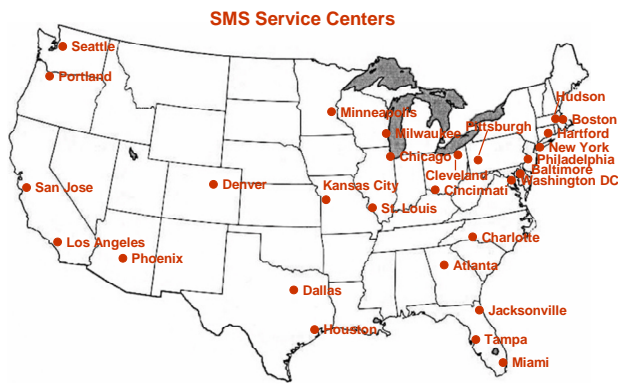
SMS Opens a New Service Center in Jacksonville Florida

SMS has opened facility number 27 in Jacksonville Florida in support of our customers in that area. Jim Kleeman, CEO of SMS says: "Not only does this represent an additional commitment to the Florida Market, but it reinforces our corporate goal of providing 2 hour response times to 90% of the U.S. Market." SMS currently has Service Centers in Tampa, Miami and Jacksonville service customers with 4 hour response times.

Says Kleeman, "Each Service Center is staffed with our own employees and comes equipped with a Hotspares™ lab environment that guarantees our customers receive the best service from the best engineers in the industry."



Growing Our Coverage Model



SMS Company Snapshot

- Founded in 1981
- 10% CAGR since 1999
- Profitable growth since inception.
- 27 Service Centers in 2006.
- The Leader in Independent Maintenance.

About SMS

SMS delivers Responsive, High Quality, and Cost Effective Systems Maintenance Services throughout the United States. Our business strategy uses:

HotSpares™ ► ensures that you have good working parts when a service call is made. These are your parts stocked at our local facilities owned by SMS. 100% of our parts are company owned.

Fix-IT-First™ ► guarantees that if you call us, we will respond. You will never be rejected for a service call because of a misplaced serial number, mistaken server or transposed digits.

All-Inclusive™ ► provides coverage for the entire data center. In the event of a localized disaster, vandalism, or theft, SMS covers all of your equipment with **HotSpares™** replacement for incidents beyond normal wear and tear.

Systems Supported

- Sun Microsystems
- Hewlett-Packard Systems
- Hewlett-Packard Classic Digital
- Hewlett-Packard Classic Compaq
- IBM P-series (RS-6000)
- IBM X Series
- Dell Systems
- Cisco Systems



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