



News Release: February 12, 2007, Hudson, Massachusetts



SMS, INC has added Mark Murawski to their management team as Director of Professional Services, company officials said Monday.

As Director of Professional Services, Mark will be responsible for adding larger scale service capabilities to SMS's current service portfolio.

Jim Kleeman, SMS CEO says "SMS is a proven company in the maintenance sector with over 1150 customers; however, these customers are asking for more assistance with their data centers, hardware architecture, and disaster recovery initiatives. Mark brings a great deal of experience to SMS and we think this is a great win for our customers." Murawski adds, "Our plan is to start in the western region and leverage the talent within SMS to build our portfolio. I am very excited about this position and so far the customer response has been very positive."

Mark comes to SMS with 25 years of experience in the information technology industry, most recently with MHA Consulting, Inc. as Senior VP. While at MHA, Murawski helped develop data center strategy services and disaster recovery offerings for Fortune 500 companies. Previously he ran Dial Corporation's data center and was the chief technical architect for Alliant Foodservice. He has been quoted in *Information Week* and *CIO Magazine* and has taught at the *Disaster Recovery Journal's* national conferences.

About SMS

SMS delivers Responsive, High Quality, Cost Effective Systems Maintenance Services throughout the United States. Our business strategy uses:

HotSpares™ ► ensures that you have good working parts when a service call is made. Our engineers diagnose the problem and show up on-site with part in hand, ready to repair your system. These are your parts stocked at our local facilities owned by SMS. 100% of our parts are company owned. 100% of our engineers are SMS employees.

Fix-IT-First™ ► guarantees that if you call us, we will respond. You will never be rejected for a service call because of a misplaced serial number, mistaken server or transposed digits. When the problem is resolved, and we discover a server off contract, we will add this equipment to your contract and adjust monthly billing accordingly.

All-Inclusive™ ► provides coverage for the entire data center. In the event of a localized disaster, vandalism, or theft, SMS covers all of your equipment with **HotSpares™** replacement for incidents beyond normal wear and tear.

SMS Company Snapshot

- Founded in 1981
- 10% CAGR since 1999
- Profitable growth since inception.
- 27 Service Centers in 2006.
- The Leader in Independent Maintenance.

Systems Supported

- Sun Microsystems
- Hewlett-Packard Systems
- Hewlett-Packard Classic Digital
- Hewlett-Packard Classic Compaq
- IBM P-series (RS-6000)
- IBM X Series
- Dell Systems
- Cisco Systems

