



News Release: March 6, 2006, Hudson, Massachusetts

SMS, INC has selected Jim Kleeman as Chief Executive Officer, company officials said Friday.

As CEO of SMS, Jim Kleeman will be responsible for the strategic direction of SMS as well as acquisition and growth strategies for the 25 year old company. Says Kleeman, "It is my goal to extend the reach of SMS so that 90% of the U.S. market can be served by us in under 2 hours. Unlike the major OEMs, SMS is investing heavily in geographic expansion with Service Centers, sales and technical expertise. This presents a tremendous opportunity for a high level of service to our customers, afforded by their low cost; high quality; approach to delivery of maintenance."

Jim Kleeman comes to SMS with more than 25 years of experience in the information technology industry, most recently with AVNET as VP/GM of their HP Business Unit and before that as managing partner for Gemma Cos., directing acquisition activities. He also was Founder of Vector Technology, Inc., based out of Scottsdale, AZ. with 8 offices located in the West.

About SMS

SMS delivers Responsive, High Quality, Cost Effective Systems Maintenance Services throughout the United States. Our business strategy uses:

HotSpares™ ► ensures that you have good working parts when a service call is made. Our engineers diagnose the problem and show up on-site with part in hand, ready to repair your system. These are your parts stocked at our local facilities owned by SMS. 100% of our parts are company owned. 100% of our engineers are SMS employees.

Fix-IT-Firs™ ► guarantees that if you call us, we will respond. You will never be rejected for a service call because of a misplaced serial number, mistaken server or transposed digits. When the problem is resolved, and we discover a server off contract, we will add this equipment to your contract and adjust monthly billing accordingly.

All-Inclusive™ ► provides coverage for the entire data center. In the event of a localized disaster, vandalism, or theft, SMS covers all of your equipment with HotSpares™ replacement for incidents beyond normal wear and tear.



SMS Company Snapshot

- Founded in 1981
- 10% CAGR since 1999
- Profitable growth since inception.
- 27 Service Centers in 2006.
- The Leader in Independent Maintenance.

Systems Supported

- Sun Microsystems
- Hewlett-Packard Systems
- Hewlett-Packard Classic Digital
- Hewlett-Packard Classic Compaq
- IBM P-series (RS-6000)
- IBM X Series
- Dell Systems
- Cisco Systems

