



News Release: December 21, 2006, Hudson, Massachusetts

**SMS Announces upgrades to SMS All-Inclusive™ Service**

SMS has added two security options to its popular All-Inclusive™ Service to accommodate the destruction of assets leaving your premises. These assets are destroyed in compliance with Federal, State and Local regulations after which you will receive a detailed Settlement Report verifying the assets were received, tracked, overwritten, reformatted or destroyed. Service fees are a line item to your current Monthly Maintenance Charges.

**All-Inclusive™ I.T. Refresh**

This option is ideal for customers with an aggressive IT refresh plan who want to avoid the inconvenience of asset disposal. We arrange for the packaging, transportation charges, receipt, inventorying, asset verification, and disposition. We will test each item to identify its configuration and properly dispose of all desktops, laptops, monitors and printers.

**All-Inclusive™ I.T. Retirement**

This option covers the destruction of spares, end of service equipment and media, in all of its forms, in compliance with Federal, State and Local regulations.

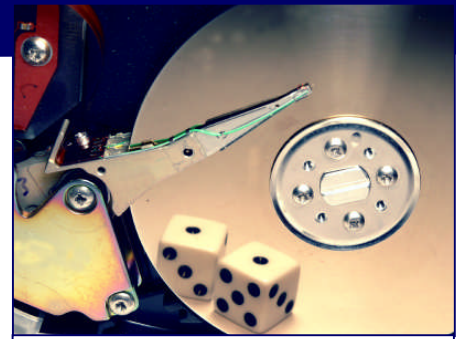
**About SMS**

SMS delivers Responsive, High Quality, and Cost Effective Systems Maintenance Services throughout the United States. Our business strategy uses:

**HotSpares™** ► ensures that you have good working parts when a service call is made. Our engineers diagnose the problem and show up on-site with part in hand, ready to repair your system. These are your parts stocked at our local facilities owned by SMS. 100% of our parts are company owned. 100% of our engineers are SMS employees.

**Fix-IT-First™** ► guarantees that if you call us, we will respond. You will never be rejected for a service call because of a misplaced serial number, mistaken server or transposed digits. When the problem is resolved, and we discover a server off contract, we will add this equipment to your contract and adjust monthly billing accordingly.

**All-Inclusive™** ► provides coverage for the entire data center. In the event of a localized disaster, vandalism, or theft, SMS covers all of your equipment with **HotSpares™** replacement for incidents beyond normal wear and tear.



**Why Gamble With Your Data?**

**SMS Company Snapshot**

- Founded in 1981
- 10% CAGR since 1999
- Profitable growth since inception.
- 27 Service Centers in 2006.
- The Leader in Independent Maintenance.

**Systems Supported**

- Sun Microsystems
- Hewlett-Packard Systems
- Hewlett-Packard Classic Digital
- Hewlett-Packard Classic Compaq
- IBM P-series (RS-6000)
- IBM X Series
- Dell Systems
- Cisco Systems

